



# UC San Diego

## Policy & Procedure Manual

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### PERSONNEL - GENERAL

#### Section: 200-9 SUPPLEMENT I

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### SUPPLEMENT I

#### UC SAN DIEGO CONTACTS FOR AMERICANS WITH DISABILITIES ACT

2022

#### I. PROBLEM RESOLUTION:

**Facilities Problems:** The following offices have been identified as contacts to address facility access problems:

- **Main Campus and SIO Facilities:** Resource Management and Planning (any legal code related issues)  
Walter Kanzler (858) 401-3285 Mail Code 0916
- **Facilities Management** (excluding University Centers facilities, sports facilities, and housing and college related dining facilities)  
Wendy Schiefer (858) 822-7800 Mail Code 0908-S
- **Price Center and Student Center Facilities:** University Centers Management  
John Payne (858) 534-8986 Mail Code 0076
- **UC San Diego Sports Facilities:** Sports Facilities Management  
Rich Mylin (858) 534-2190 Mail Code 0530
- **Housing and College Dining Facilities:** Housing & Dining Services  
Lynn Anderson (858) 822-0132 Mail Code 0560
- **UC San Diego Healthcare Facilities:** Engineering  
Mike Dayton (858) 657-2274 Mail Code 7852

**Program Problems:** The following offices have been identified as contacts to provide advice and assistance to resolve program accessibility problems:

- **Students** contact for academic accommodation services: Office for Students with Disabilities  
Joanna Boval (858) 534-4382 Mail Code 0019
- **Staff and visitors** contact: Disability Counseling and Consulting  
Melissa Williams (858) 534-6744 Mail Code 0944
- **Faculty** contact: Office of Academic Employee Relations  
Kelly Lindlar (858) 822-4564 Mail Code 0065

- **UC San Diego Health Sciences facility, faculty, staff, students, patients, and visitors** contact: Human Resources – Workers Compensation and Disability Accommodation  
Kimberlee Eskierka 619-543-61473 Mail Code 8912
- **Extended Studies students and visitors** contact: Student Affairs Manager, Student Services, University Extension  
Chrissy Schmid (858) 822-1366 Mail Code 0176-H (Extension Extended Studies)

## II. GRIEVANCE CONTACTS

The following offices have been identified as contacts to provide information regarding procedures:

- **Undergraduate students** (including Extension and Summer Session) contact: Director of Student Affairs Policy, Standards & Conduct  
Benjamin White (858) 534-6225 TDD: (858) 534-4934 Mail Code 0067
- **Graduate students** contact:  
Assistant Dean for Graduate Student Affairs, Graduate Division  
April Bjornsen (858) 534-3550 Mail Code 0003
- **Faculty** (including Extension and Summer Session) contact: Director, Academic Employee & Labor Relations  
Kelly Lindlar (858) 822-4564 Mail Code 0065
- **Staff and visitors** contact: Director, Disability Counseling and Consulting  
Melissa Williams (858) 534-6744 Mail Code 0944
- **General grievance information** contact: Associate Chancellor/Chief of Staff  
Jeff Gattas (858) 534-6861 Mail Code 0005

NOTE: Elizabeth Simmons Executive Vice Chancellor - Academic Affairs; Pierre Ouillet, Vice Chancellor – Chief Financial Officer and Alysso Satterlund, Vice Chancellor - Student Affairs, are the UC San Diego Section 504 Officers (with non-discrimination responsibilities applicable to people with disabilities); and Melissa Williams, Disability Counseling and Consulting Director is the UC San Diego ADA Title II Coordinator (with job accommodation assistance for faculty, staff, and student employees).

## III. GRIEVANCE POLICIES

### A. Faculty Grievance Policies:

- Bylaws of the San Diego Division of the Academic Senate ([Section 230, Privilege and Tenure](#))
- [PPM Section 230-5](#), Personnel – Academic, “Non Senate Academic Appointees/ Grievances”
- [APM Section 015](#), General University Policy Regarding Academic Appointees, “Faculty Conduct and the Administration of Discipline, including the Faculty Code of Conduct”
- [APM Section 016](#), General University Policy on “Faculty Conduct and Administration of Discipline”
- [APM Section 140](#), General University Policy Regarding Academic Appointees, “Non-Senate Academic Appointees/Grievances”

- [Memorandum of Understanding, University of California and University Council – American Federation of Teachers, Professional Librarian Unit, Article 24, Grievance Procedure](#)
- [Memorandum of Understanding, University of California and University Council – American Federation of Teachers, Non-Senate Instructional Unit, Article 32 Grievance Procedure](#)

**B. Staff Grievance Policies:**

- [Personnel Policies for Staff Members \(PPSM\) - 70, Complaint Resolution](#)
- [State Employees' Trades Council SETC-UNITED, Article 20, Grievance Procedure](#)
- [California Nurses Association \(CNA\) Contract, Article 27, Grievance Procedure](#)
- [CUE Teamsters Local 2010](#)
- [Service Unit, Article 10, Grievance Procedure](#)
- [Clerical and Allied Services Unit, Article 7, Grievance Procedure](#)
- [Patient Care Technical Unit, Article 9, Grievance Procedure](#)

**C. Student Grievance Policies:**

- [PPM Section 160-11 Student Grievances](#)

**IV. REVISION HISTORY**

03/22/2022 Technical updates to contact names and references.  
11/09/2016 Technical updates, removal of rescinded policy.  
07/22/2012 Technical Update name and telephone change.